



humboldt
relax. and get moving.

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relax. and get moving.



Humboldt's Stress Removers

6. We believe that moving should be an exciting time, full of promise and opportunity—not stress and anxiety.
7. We will never lose sight of what our customers want.
8. Your belongings are safe and secure for the entire moving and storage process.
9. You will have all of the information that you need from us up front to successfully budget your move.
10. We will quickly address any and all issues that occur during the moving process.

Humboldt's Stress Removers

1. We promise to work diligently to add trust, not stress, to the moving process.
2. We strive to provide a level of service that is unparalleled in our industry.
3. We realize that your time is valuable. We'll work hard to be on time, every time.
4. You can always expect us to be efficient, professional and service-oriented.
5. We will handle every one of your belongings as if it were our own.



Enjoy the movement of life.

Uproot.

Even the mere mention of the word is stressful—whether you're talking about moving your home or business.

Moving stress has many sources, and we're keenly aware of all of them. However, with Humboldt on the job, you can sit back and relax, knowing you're in good hands. We go to great lengths to ensure that our customers can focus on the excitement, promise and opportunity of moving to a new place, without worrying about the hassles. There's a good reason you're moving. Focus on that, and leave the hard work to our professionally trained move coordinators and crews. You'll be glad you did.

Our History.

It all started over 100 years ago with a horse, a cart and the unrelenting work ethic of Harris Goldman. He started out delivering ice, but soon saw the opportunity to help transport the belongings of area families who were moving. By 1950, Harris' three sons were working for the family business, now called Humboldt Storage and Moving. Today, Humboldt is under the guidance of the third Goldman generation, Howard and D'Arcy Goldman, and has become a nationally recognized, award-winning moving company that ranks in the top five percent of United Van Lines agents.



We will quickly address any and all issues that occur during the moving process.

During a move, it's the details that matter. That's why we assign you a personal move coordinator who will know every aspect of your move and serve as your single point of contact through the entire process.

We strive to provide a level of service that is unparalleled in our industry.

A big part of moving is protecting your belongings—all of them. This includes the residences that you are moving in and out of. Upon arriving, our crews will protect your largest asset by laying rug runners in your front hall to protect the floors, as well as padding your banisters and using door jamb protectors on your door.

INTERSTATE MOVING



An Agent for United Van Lines
UNITED
Van Lines

Making quick work of the long haul.

The longer your move, the more stressful it can be...and the more helpful Humboldt can be. Our Relocation Consultants and Move Coordinators are keenly aware of the challenges long-distance moves present.

Starting with our initial meeting and throughout the entire process we work to keep you informed and provide services that alleviate stress. You will always know what to expect.

A personal move coordinator will help you with pre-planning and preparation leading up to your move date. We stay ahead of every detail of your move so that you don't have to. When moving day arrives kick back and leave the heavy lifting to us. Humboldt's certified crews are required to complete an extensive training and testing program which includes move orientation, packing skills and loading/moving techniques. We take moving seriously because we take your peace of mind seriously.

Whatever you need, just ask. We'll be available 24 hours a day, 7 days a week via our client service number. In the meantime, as one of the nation's leading United Van Lines agents, you can be sure your belongings will be delivered safely and on time.

Details matter for any distance.

You may not be moving to a new time zone, state or even a new job, but Humboldt treats your local move as it would a long-distance move—with careful planning of every detail. Our trained crews will pack and load your items with the utmost care, pad wrapping your wood pieces and shrink wrapping your upholstered furniture before it is sent to your new home.



LOCAL MOVING

STORAGE & WAREHOUSING



Storage: Safe. Secure. Climate-controlled.

If your new home or place of business isn't quite ready, don't worry. Humboldt owns and operates a secure, climate-controlled storage warehouse. Monitored with modern, high tech security systems 24/7, this 100,000-square-foot facility is equipped to store priceless works of art, as well as your living room furniture and everything in between. And for those customers who require storage outside of Massachusetts, Humboldt can arrange local storage through area United agents.

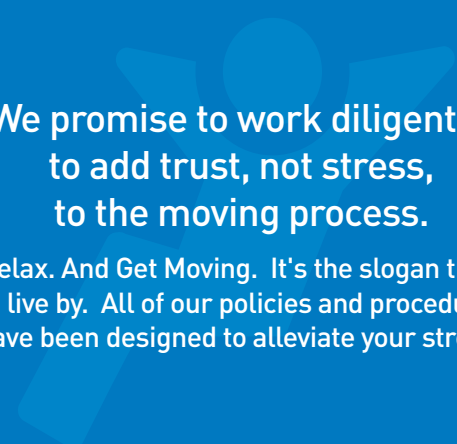


We know our stuff: packing your stuff.

All it takes is one unexpected bump in the road, and your grandmother's china will truly be pieces of history. That's why proper packing and crating is extremely important. At Humboldt, we're not just packing experts, we're innovators. We've successfully packed and shipped priceless works of art for cross country moves, and we'll give the same level of attention and care to each one of your belongings, whether they are rare fragile collectibles or your favorite easy chair.



PACKING & CRATING SERVICES



**We promise to work diligently
to add trust, not stress,
to the moving process.**

Relax. And Get Moving. It's the slogan that we live by. All of our policies and procedures have been designed to alleviate your stress.

**We will never lose sight of
what our customers want.**

We understand that trust is vital. Before any crewmember enters a customer's home, they must pass an extensive background check by an outside agency and again every two years thereafter. In addition, all crewmembers are drug tested upon hiring and are subject to random tests.



The help you need to pack yourself.

When you choose to pack yourself, you assume a major portion of the responsibility for your move's success. When the van arrives, everything is required to have been properly packed the night before and ready for loading. Only things you'll need that night and the next morning should be left to the last minute. Here are some tips that will help things move smoothly.

Self-packing tips:

- If packing yourself, please allow several weeks to complete the job properly.
- White paper, tissue paper, paper towels or unprinted newsprint make great wrapping and cushioning. Using regular newspaper can leave ink smudges on items.
- When packing plates, place them on their sides instead of laying them flat. They are actually stronger when packed this way.
- Ensure everything is properly packed and boxes are filled to the top. If you have open space use blankets, pillows or packing paper to fill to the top. Boxes are usually stacked and if your box is not full it could crush.
- Be cautious of overloading boxes. This can damage your goods and make the boxes difficult to carry.
- Clearly label all your boxes on the sides (two sides please). Proper labeling will help your move to go more smoothly.

We highly recommend the use of professional packing supplies, which are available for purchase and can be delivered to your residence by visiting us online at humboldt.com.

Get the right protection for your shipment.

You can count on Humboldt to handle your belongings with the utmost care and respect. If you choose, Humboldt is pleased to offer Full-Value Coverage for added peace of mind. The coverage is up to a value that you declare. For your information, please inquire with your relocation consultant or personal move coordinator.

Note: The valuation option you select determines the basis upon which if any claim will be settled and establishes a maximum liability. The liability for loss or damage is based upon applicable tariffs, as well as federal laws and regulations, and has certain limitations and exclusions. Valuation is not insurance, it is simply a tariff-based level of motor carrier liability.

Humboldt moving facts and guidelines.

The best time to move... is when it's most convenient for you. Consider whether you must move immediately, if you'll have to transfer children during the school term and a possible separation of the family during the move.

The amount of time moving takes... depends on time of year, weather, size of your shipment, time required to load and unload and the direction and distance your shipment is traveling. To get a better idea of your exact timeline, contact a relocation specialist today.



Your belongings are safe and secure for the entire moving and storing process.

Our Canton, MA based storage facility is one of the best in the industry. Equipped with climate-control and specialized vaults for highly sensitive items, you can rest assured knowing your possessions are in good hands.

We believe that moving should be an exciting time, full of promise and opportunity—not stress and anxiety.

Setting up utilities and forwarding mail to your new residence can be quite a hassle. That's why Humboldt offers an online utility connection center where customers can quickly and easily take care of these tasks in a matter of minutes. Plus, with "Best Price Guarantee," you can compare your options before you choose, ensuring that you get the best deals.



Humboldt moving facts and guidelines.

Payment must be made before...your shipment arrives and is unloaded at your destination. Payment can be made via cash, traveler's check, money order or cashier's check. With prior approval, AMEX, Discover, Visa or MasterCard can be used to pay for your relocation costs. Personal checks are acceptable on local moves only.

The cost of your move...will include transportation costs, coverage for your belongings, accessorial services such as packing and unpacking. Charges will vary according to tariff rate schedules and shipment weight.

Confirm with your realtor...all of your closing dates and times a few weeks prior to the move. Relay this information to your move coordinator so Humboldt can properly plan your move. Remember that you are almost ALWAYS, required to move out of your current residence the DAY BEFORE your closing, so the new owners can do an empty walk through.

Clothes may be packed in drawers...but not heavy books, items that significantly increase weight, valuables or anything that could be damaged or cause damage to the piece during transit. If your shipment is going to storage, all times must be removed from drawers.

When moving with young children and pets...you will want to make appropriate plans ahead of time. Consider making childcare arrangements as they may find moving day stressful. You will also want to keep your pets out of your old residence on moving day. Humboldt can help you to arrange transportation of your pets to your destination. Ask your move coordinator for information.

